

HMP GUYS MARSH FAMILY STRATEGY AIMS

Our main aim at HMP Guys Marsh is to create a safe environment where we are able to develop and maintain relationships between you and your loved ones. This can be achieved through listening to your feedback, signposting support available and having dedicated Family Champions and Family workers within the establishment. Please see below a list of our aims;

To communicate child and brain friendly information and advice to residents, families



To hold dedicated extended family visits to ensure your time together

To have a dedicated email and hotline to respond more effectively to family's needs, queries and questions.



To understand and ensure that care leaver's needs are supported in custody and the

To utilise surveys and questionnaires to contribute towards development plans and new ideas.

To facilitate more ways to communicate with families such as Story Books Dads etc.

To provide support to those who have not received visits within the last 6 months.

To train staff to understand and respond more effectively to family's needs. This includes keyworker conversations.

To hold focus groups with men, family and staff.

To support families who are struggling financially and signpost them in the right direction.

To support Family learning and introduce you to external parties to support with this.

To make sure we publish details of our social visiting arrangements with families & significant others to ensure the visiting process is made as easy as possible!



To ensure men are ready to return to the community from resettlement services and make sure families are considered in all resettlement and progressive



Treat everyone fairly and ensure all family centred visits, events and courses are open to everyone. This includes celebrating achievement and supporting recovery events.

For further information please refer to the Family and Significant others Strategy which can be found on the NICCO website or available from HMPPS Guys Marsh. You can also contact the Family Champions Tracy Harrison and Mia Florio or Aimee Derrick from Banardos.