|  |
| --- |
|  |
| **HMP Prescoed**  **Family and Significant Other Strategy** |
| Supporting offenders and their families  Proportional Planning for the Adaptable Workplace | Workplace Research ... |
| January 2025 |

**Introduction Page 2**

**HMP Prescoed – A Brief History 4**

**Aim, Vision and Values 5**

**What do we offer in Prescoed? 7**

**Finance & Support 10**

**Invisible Walls 13**

**Veterans Strategy 16**

**Health Support 17**

**Release on Temporary License (ROTL) 18**

**Accommodation 19**

**Useful Contacts 21**

**Staffing Structure 22**

**Job Descriptions 23**



# Introduction

**Families and Significant Others Strategy - A grand title, but what does it mean?**

In 2016 the Government asked Lord Farmer, a peer in the House of Lords, to investigate how connecting prisoners with people important to them can improve offender wellbeing, assist in keeping the public safe and reduce reoffending.

Lord Farmer’s report was published in 2017 and says that contact with significant others should be a ‘Golden Thread’ running through all parts of a prison.

Lord Farmer stated in his Review: “I do want to hammer home a very simple principle of reform that needs to be a golden thread running through the prison system and the agencies that surround it. *That principle is that “relationships are fundamentally important if people are to change”*

For the purpose of this guidance document, ***Family*** is defined as either a blood relative, legal or significant persons that a prisoner identifies as their next of kin. Many of those in custody will have experienced a non-traditional upbringing, with a range of adults having cared for them, and similarly those in custody with children may have other arrangements outside of a traditional family arrangement. We will accommodate all ‘family’ arrangements where they provide a constructive and supportive relationship for the prisoner and their family.

We recognise that not all family relationships are positive. Family members may sometimes be the direct or indirect victims of a prisoner’s offence. These individuals have the right to protection from their perpetrator and in all cases, permission should be sought from the victim and any relevant partner agencies before making contact. This will enable the victim/family unit to be supported in the community.

Other family or significant others may be enablers, contributing to their offending behaviour. Prisoners may be subject to harassment or restraining orders and the courts take primacy in how we manage familial and other relationships. We will therefore ensure that we prevent inappropriate contact.

Fundamentally we recognise that we have both a professional and moral obligation to support, guide, and help everyone in our custody with regard to their family, parenting and relationship situation where it is safe and appropriate to do so, and likewise, that what we do in this regard can have significant positive impacts to families and children in the community.

## What do we mean by ‘Families and Significant Others’?

**‘Family’ means the people who are most important to you in your life now** – people who look out for you. This means lots of things to different people, and we want to recognise all supportive relationships, including friends.

Throughout this strategy, family is defined as a blood relative, legal or significant person that someone identifies as their next of kin. This may be a friend, partner or someone that provides a statutory service – it does not just mean someone directly related to you.

## Why supporting significant other relationships is important

Supporting family and significant other relationships can help make people safer, reduce reoffending and reduce the possible likelihood of intergenerational offending.

* People are less likely to reoffend if family ties are maintained throughout their sentence
* Anecdotal evidence from prisons with positive family engagement programmes suggest lower levels of disorder and anti-social behaviour
* It is estimated that 200,000 children each year are affected by parental imprisonment

We believe that maintaining and building positive significant other ties can help people break the cycle of crime, prevent future offending and reduce the likelihood of children growing up to commit offences as well as improving their emotional and physical health.

HMPPS has a responsibility to manage the risk of the people we care for and a statutory duty to make arrangements to safeguard and promote the welfare of children, and all of the above must be balanced alongside these responsibilities.

**The family and significant other staff structure:**

Governor – Rob Denman

Head of Reducing Re-offending Governor – Rob Grimes

Head of Education, Learning and Skills – Chris Haggett

FaSO Champion - Reducing Re-offending CM Dave Brake

Invisible Walls Family Lead – Andrew Payne

Invisible Walls UK Lead - Corin Morgan-Armstrong

Supporting Resettlement officer’s Brett Ball & Darryl Davies



**HMP Prescoed – A Brief History**

**Previously**

HMP Prescoed has been re-purposed multiple times since its construction in 1939 by prisoner labour. From 1939 to 1964, it was an open borstal for the youth. From 1964 to 1983, it was an open borstal. It was used for the next five years as an Open Youth Custody Centre before becoming an Open Young Offender Institution, in 1988. By 2000 in was transformed into an adult open prison.

In July 2003, HMP Prescoed (along with HMP Usk) was listed by the Prison Service as one of the top five performing prisons in England and Wales, the first time that prisons had been ranked in a published league table.

**Today**

Prescoed is an open prison, accommodating Category D adult males. Prisoners are normally transferred to Prescoed from other prisons to serve out the latter parts of their sentences and re-integrate back into the community before release. Accommodation at the prison is divided into at least 10 purpose-built living units, some with single rooms, and the rest being doubles where each prisoner usually has his own room key. Forty individual “PODS” have recently been installed, these have self-contained showers and W.C.

All prisoners are interviewed by Prescoed Learning and Skills Department in their first week of arrival. A range of education is offered to prisoners on a full-time or part-time basis. Vocational training is also offered at Prescoed through work placements. Many prisoners work on the prison’s farm (Cilwrgi farm), which has 120 dairy cattle plus young stock, the dairy recently had robotic milking installed which will enable prisoners to train in this way of milking which is being installed in many farms nationally so will help them in obtaining agricultural jobs on release. There is also a sawmill, from which wood products, (sourced from a 160-acre (65ha) woodland) are being developed by prisoners and staff.

We have a dedicated Community Placement Team who have fostered strong links with many local employers including “TESCO” distribution centre and “Afonwen” laundry services. Prescoed considers itself to be a working prison and all prisoners are encouraged and supported to get paid Employment, in this way they can save money to help support their families and build up savings prior to release.

Other facilities include a library, IT suites, education, gym and a chaplaincy service. The prison has an operational capacity of 260.

**Moving Forward**

Going forward there are plans to expand the prison by adding a further eighty self-contained units, taking prison operational capacity to 320.

**Induction**

On induction all individuals will partake in completing an induction assessment in education which can help individuals if it is identified that anybody needs any additional help be it educational or neuro diversity which would then be passed on to the Neuro Manager and they will meet with all that get Identified.

From the education induction all internal prison employment is discussed and the choices of employment are given and all choices are sent to the activities hub which will allocate the employment weekly.

We have Agency Hub to help prisoners who have 12-16 weeks left to serve find employment on their release. Pre-release meetings are held weekly in the agency hub with an MDT where all individuals that are reaching their 12, 8 & 4 week release date are invited to attend and the board ensure that the individual has the support and assistance on release.

All individuals will be given advice and discharge information/Packs from the pre release board, POM and COMs to help direct them ready and on their release.

Within the Agency Hub there is the employment Hub which holds drop in clinics on a Monday & Thursday 13:30 – 15:00hrs which allows all to make enquiries about current and future employment plans whilst at Prescoed and on release.

**Aims, Vision and Values**

**Aims:**

Our core aim is to support the maintenance and development of prisoners’ relationships with family, significant others, friends and children. By using a range of support methods prisoners can continue to build and maintain important relationships outside of prison, which will help prevent reoffending and reduce intergenerational crime.

We recognise that by encouraging prisoners, their family, significant others, all internal and external staff and service providers to work in partnership, we will provide opportunities for individuals to develop and enhance positive relationships, maintain family ties and improve their parenting skills. This service will maximise physical, digital and literal forms of communication including Prison Video Visit (formerly purple visits) and domestic visits, maximising resources and utilising all appropriate agencies to ensure sustainability upon release.

We will improve public safety by reducing the risk of reoffending through the rehabilitation of prisoners in custody by developing and maintaining family relationships which will be factors in future abstinence from crime. We recognise that maintaining family relationships can have a positive impact on reoffending rates and intergenerational offending and can potentially improve school attendance for children affected by parental imprisonment and benefit the wider community.

For many of our prisoners rebuilding family connections with adult members of their families or significant others could be essential to their protective factors and prevent isolation.

**Our Vision:**

To deliver best practice in working with our prisoners, families or significant others and care leavers children.

To be valued and respected for the services we provide.

To support prisoners and families by providing advice, support and guidance.

To highlight and promote agencies and facilities that enhance visits and family contact.

To develop a family friendly focus in prisons through our visitor centre.

To involve the families, where appropriate, in resettlement decisions.

To thread children and family’s pathway through all resettlement pathways.

**Our Values:**

Recognising that a good quality service for prisoners, children and families requires a whole prison and through the gate approach.

Recognising visits as a family intervention to prevent future crime.

Upholding a child’s rights to maintain contact with parents where it is considered safe to do so.

Ensuring that we have the required skills and competences to work with families & significant others.

Showing an innovative approach to our work in developing family services.

Upholding prisoners’ human rights and working with them as individuals to become law-abiding citizens.

Demonstrating a commitment to fairness, equality and respect for each other and those we are in contact with.

Demonstrating commitment and evidencing a co-ordinated approach to addressing the needs of care leavers through joint work with local authority, Key Workers, Reducing Re-Offending and Offender Management Units.

Provide enabling opportunities and relationships for disclosure to assist the individual to address some of the potential disadvantages of being a care leaver.

The vision and values will influence how we approach our work.



**What do we offer at Prescoed?**

**Visits**

**Wednesday, Saturday and Sunday 2pm-4pm (no visits every 2nd Wednesday of the month)**

We offer three visiting sessions a week to allow prisoners to spend meaningful time with the people who matter to them. At HMP Prescoed the person you are visiting will book a visit by completing a visit’s application submitting it to Control by Monday 8am, Control staff will then put a list up on the Tuesday confirming the visits for that week. (There are no visits the second Wednesday of every month).

All visitors will be received into our Visitors Centre where they will be greeted and booked in by Gate Staff and our Invisible Walls family support staff. We provide a small number of lockers for the safe storage of Mobile devices or they can be left in your vehicle. We provide refreshments on arrival to the visitors (tea, coffee, water & fruit) for those that have travelled a considerable amount of time.

Although we try to maintain a friendly and relaxed atmosphere during visits, we have a duty to ensure that we protect the security of the Prison this may result in you being searched before entry, this will always be done correctly by trained staff and in line with current guidelines, unfortunately refusal will result in your being denied admission and your visit cancelled.

All visitors will need to bring one of the following forms of identification with them:

-Passport

-Driving Licence

-EC Identity Card

-Employers/Student ID Card

-Bus Pass with photograph

-Red Maternity Book (ID option for children).

If you are unable to produce one of the above,

staff may accept combinations of

three or more of the following:

-Birth/Marriage Certificate

-Bus/Rail Pass with Photograph

-Bank Credit/Debit Card

-Young Persons proof of age card

-NUS Card

-Rent book/utility bill

-Library Card.

Once assembled you will be escorted to our Visits Hall where we have a purpose-built soft play area for toddlers and small children (no adults allowed I`m afraid). There are various games and activities for older children. We also have a tea bar run in partnership with Invisible Walls serving hot and cold drinks and snacks. Staff will be on hand to ensure visits run smoothly and answer any queries you may have.

We want to ensure that your visit is a positive experience as this will enable you to maintain and strengthen family bonds.

****

**Official Prison Visitors (OPV)**

People in our care who do not have anyone who is able to visit can request to have a volunteer prison visitor called an ‘Official Prison Visitor (OPV) who will visit and provide support. This service is offered through the Chaplaincy department.



**Family initiatives:**

**Visits and family contact for prisoners who struggle to access meaningful connection -**

We now also offer services in conjunction with Invisible Walls such as peer to peer visits, which is a visit experience that prisoners with no outside contact can take part in, by nominating other prisoners to visit with them. Helping promote a wider view on what family can or cannot be, such a community and friendship. We run one of these visits every other month, with prisoners sending application to invisible walls. We also run OPV visits every other month, providing prison visitors to the men who have no connection to the community.

**Video Calls**

We also operate the Prison Video Visit (formerly purple visits), this is open to all prisoners but is especially useful to those families who are unable to visit.

Only people aged 18 or over can register for an account with Prison Video.

You will need to provide your name, address, and date of birth, and upload photos of your ID and face.

You will need to upload ID for people over the age of 18 only, unless the prison specifically asks for anything else. You will need to download and install the free Prison Video app from the Apple App Store or Google Play Store on your phone or tablet device and then create an account.

**Family Days**

Throughout the year we endeavour to run eight family days during school holidays. These events allow children and parents to play, have fun and develop a more meaningful relationship together. We tend to limit these to 15 families and weather permitting we will go up to the sports field, with plenty of activities on offer and supported by Invisible Walls and other external agencies. We will usually provide a buffet lunch and cold drinks. If weather should be against us, we will hold the event in our Visitors Hall. We have increased the family days to 10 from 8 this year as we have found that due to the amount of men with shorter sentences that are in Prescoed has increased due to TPRS so the demand has increased.

A picture containing tree, grass, outdoor, plant

Description automatically generatedA picture containing tree, grass, outdoor, sky

Description automatically generated

A person holding a rabbit

Description automatically generatedA picture containing grass, outdoor, green, seat

Description automatically generated

**A white building with columns and a globe with a credit card and percent sign

Description automatically generated**

**Finance, Family and Debt.**

We appreciate that whilst you are serving your sentence your family may experience financial hardship if this is the case, we can put you in contact with external agencies such as Christians against poverty, who may be able to offer support and guidance.

**We provide support in the following key areas for prisoners:**

* Access to debt support and advice
* Provide guidance and advocacy support in accessing benefits.
* Apply to open a bank account for release.
* Apply for ID (photographic, birth cert. etc.).
* To source budgeting and money management training
* Advice on Tax rebate/HMRC issues
* Referral for JCP support / access to Benefits and DWP advice
* Access to community debt support services.

**How can a referral be made?**

* Prisoners can apply via application for support to their POM or Employment hub. They will then refer to the relevant agency if necessary for specialist support.
* ID and bank accounts will be addressed upon their 12-week pre-release meeting in the Employment hub.
* Immediate debt will be addressed on Induction, or through appointments booked with resettlement team and referred to the relevant agencies such as CAP.

**SIGNPOSTING – WHO CAN HELP?**

* Employment Hub
* DWP
* Careers Wales
* OMU
* NFN
* CAP
* Resettlement team

Finance, Debt and Benefit can be found in: **Shared drive/Reducing Reoffending Usk/Finance, Debt and Benefit**



A cartoon of a person holding a pair of scissors and a ball with a chain

Description automatically generated

**Other ways to help families stay in touch**

**Emailaprisoner.com**

Email a prisoner enables a family member or friend, anywhere in the world, to send a message to prisoners in the UK from any computer for 40 pence per message. The message is delivered to the prison within seconds so that it can be delivered to the prisoner by prison staff the next mail delivery. This service allows families to maintain contact via email and provide a faster and alternative method to letters. Once the email is received a member of night staff at Prescoed will print the E-mail and have it issued to the prisoner, during the day.

**Send money to a prisoner**

**You cannot give money to the prisoner during a visit.** You can also no longer send money by bank transfer, cheque, postal order or send cash by post to any prison. You’ll need to send money through the Money to Prisoners Portal using a debit card instead.

The Money to Prisoners Portal service is free, secure, and available in all prisons in England and Wales.

To get started on the Portal you will need the prisoner's date of birth and prisoner number.

If you cannot use the online service, you may be able to apply for an exemption - for example if you are unable to use a computer, a smart phone, or the internet or do not have a debit card.

**By Letter**

To send a prisoner a letter, please write his name and number on the front of the envelope and a return name and address on the back in case there are any issues and/or it needs to be returned and post it to: Name, Number, HMP Prescoed, Coed-Y-Paen, Pontypool, NP4 0TB.

**Financial help with prison visits**

Visitors can claim back travel costs. Terms and conditions apply. Information is available in the Visitors centre or visit the website <https://www.gov.uk/help-with-prison-visits> - Telephone: 0300 063 2100

**Visits exchange scheme:**

If you are a prisoner with family abroad or unable to make in person visits, you are also able to apply for 2 extra Video visits a month, instead of the 1!! All applications need to be made to the reducing Reoffending CM team and checks to be completed.

**Contacting us at HMP Prescoed**



HMP Prescoed

Coed-Y-Paen

Pontypool

Monmouthshire

NP4 0TB

01291675026

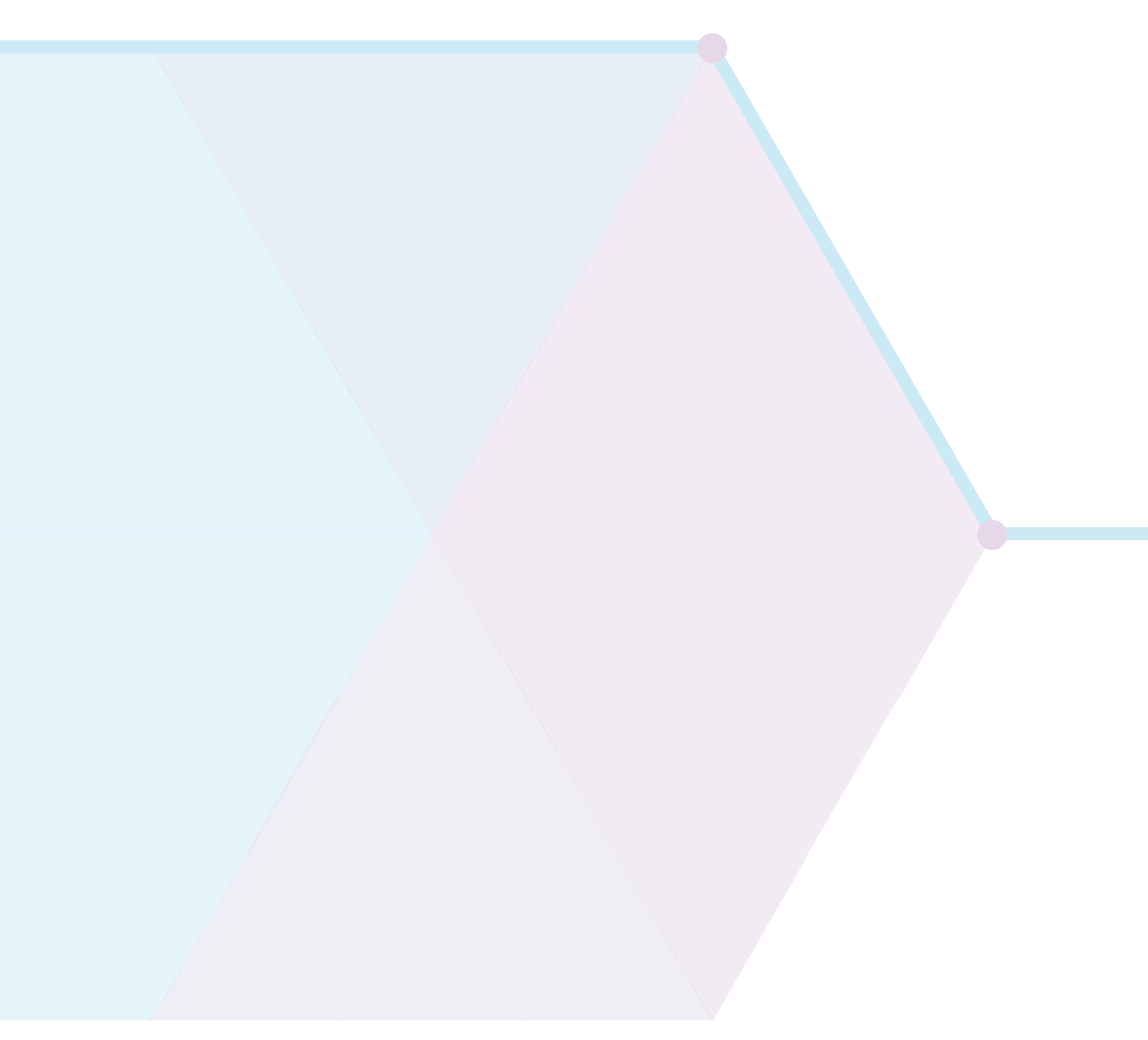
**In an emergency**

Call: 01291675026 if you have an immediate or emergency concern about the welfare of a prisoner and ask for the orderly officer or duty governor. **Safer custody hotline**

If you have concerns about the safety or wellbeing of a prisoner at Usk prison that are not an immediate concern, call the safer custody hotline.

Telephone: 0808 808 2003

A poster for a community interest company

Description automatically generated

**Invisible Walls: Family Services Partner at HMP Prescoed**

**Invisible Walls is a community interest company and service provider that supports prisoners and their families to make a fresh start and to minimise the harm that can be caused by imprisonment on prisoners, families, and communities.**

What Invisible walls offers:

Invisible walls mainly offer emotional support and advocacy for men in custody, surrounding their family contact. If there are any kinds of family related issues they are happy to get involved. What they do includes:

* Information for families and partners
* Holding family days when parents and children can spend time together.
* A green heart with a group of people

  Description automatically generatedSupporting families affected by imprisonment.
* Providing play activities/support for children in visits
* Holding homework clubs when parents can support their children.
* We provide mentoring qualification courses to help improve your

support of your children’s education whilst in custody.

* Offering resettlement support and mentoring
* Provide website for families to access for information.
* Provide Legal clinics for prisoner, that specialise in family Law.

**School Zone**

In 2024 we introduced ‘school zone’ which is where selected schools come to the establishment to meet with he children and Dad and discuss school and the childrens work & welfare. The teachers are then given a tour of the establishment and a talk explaining the purpose of HMP Prescoed.

**For people without family or significant other ties**

It is important that everyone should have the opportunity to build constructive and appropriate relationships with someone who cares about them. A range of organisations exist to support people in building these relationships, including:

|  |  |
| --- | --- |
| Organisation | Support and contact details |
| Samaritans | Providing a safe place to talk – to explore options, or just to listen.  Phone:116 112 (free from any phone) - [jo@samaritans.org](mailto:jo@samaritans.org)  Welsh Language Line: 0808 164 0123 |
| National Association of Prison Visitors | Provides and supports Official Prison Visitors who are appointed by Governors to visit people in prison.  [info@naopv.com](mailto:info@naopv.com) |
| Prisoners’ Pen Friends | Provides penfriends for people in custody.  Phone: 0207 261 0084 - [kevin.jeffries@prisonerspenfriends.org](mailto:kevin.jeffries@prisonerspenfriends.org) |

**Peer to Peer Visits**

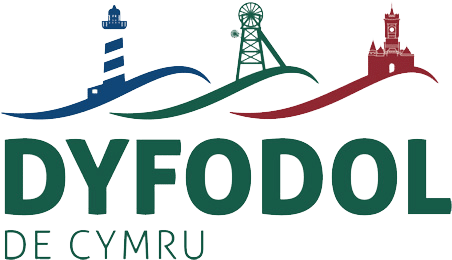
Monthly checks are completed to check all the men at HMP Prescoed are having social visits. Those that do not are contacted from ourselves and given the opportunity to have a ‘Peer to Peer visit’ in the visits hall to get the opportunity of a visits feel. Meals are provided for both men attending the visit.

**Care Leavers**

A care leaver is someone who has spent time in the care of the local authority for 13 weeks or more which includes their 16th birthday. Care Leavers, and how we support them, is particularly important once we recognise that they are disproportionately represented in custody. To provide the men with the confidence to open up we need to ensure they feel supported through both staff members and their peers, we need to provide them with a voice through peer representatives and forums and provide them with identified support through the Offender Management in Custody Model. Prescoed has a commitment to Care Leavers and the how we will undertake their key objectives to provide the support required. This includes.

Involvement of Family:

* Care leavers may not have a ‘traditional’ family structure and there may be some important, supportive relationships with people who are not immediate family or indeed related to them at all
* They may still be in contact with their birth parents and have a relationship with them
* Unaccompanied asylum seekers’ (who are looked after) most common concern was whether their family were alive and to let their parents know they were safe (Bright spots survey)
* Care leavers may have siblings from whom they have been separated. These relationships may also be complex, for example there may be resentment if their care experiences were perceived to be better; the relationships may also be very important
* When a care leaver is in custody, we consider each person’s individual circumstances when making decisions for example for ROTL, visits to dying relatives and funeral applications.

**Dyfodol** 

They are a partner agency that support the men in our care across both establishments.

The team provide both 1:1 and group interventions. They also work with various external agencies to provide through the gate for support on release.

**Resettlement – Turning the Past into the Future**

Probation Practitioner (Formally St Giles) work on behalf of CRC (Wales Community Rehabilitation Company).

We provide community-based serviceswhich help prison leavers get the support and services they need to successfully re-adjust to life in the community.

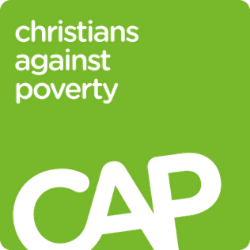
**Career Wales**

At Careers Wales, we can help you to plan your career, prepare to get a job, and find and apply for the right apprenticeships, courses, and training.

Get help to plan your career. Explore your options and career ideas.

Help with CVs, application forms, personal statements, interviews, finding jobs, approaching employers and more.

**CAP**

Debt and poverty drain hope from people’s lives. We want to put an end to UK poverty in partnership with local churches. Join us.

If you’re looking for help, whether that’s help to get out of debt, find a job or gain vital life skills, Christians Against Poverty provides a range of free professional services.

Additionally, we receive support from the **Department of Work and Pensions** (DWP)

**H**MP VETERAN SUPPORT

**Veterans Strategy** 

HMP Prescoed offers support for veterans throughout their time at the establishment, we identify veterans upon reception into the establishment and have built up support networks to assist in the rehabilitation of veterans and their families from across the United Kingdom through to community release.

Once we have identified a veteran, we look to induct them into our database where we can further explore the criteria of the support needs those individual veterans require, both to integrate with other veterans inside the prison and engage with outside agencies both during and after their sentence.

We run many interventions for veterans ranging from monthly meetings which allow the veterans to connect with one another building up military bonds again, to engaging with veterans’ charities, who come in and assist in a huge range of support outlets.

**Some of the many charities we work with are:**

* **SSAFA**
* **CARE AFTER COMBAT**
* **WOODY’S LODGE**
* **CHANGE STEP**
* **ROYAL BRITISH LEGION**

To help keep you active we organise walks over the Brecon Beacons (once you have passed Rotl) for charities, so we are able to give back to those who support us.

We run Veteran Family Days to maintain contact with families, children and friends.

Our veterans Rep CM Mainwaring Is new to the Role but is highly involved with the current Veterans at Prescoed and ensuring they are getting the support that they require. If you are a veteran and would like to contact someone to engage with the services or just have a chat to a veteran face to face then please do not hesitate to contact him, you can find him in the Activities Hub, he is always willing to offer support.

We have a fully staffed health care department that operates both general health concerns and mental health queries, that operates Monday to Friday 0900 to 1700 we also have access to the onsite dentists and opticians, who all come in for clinic days.

All prisoners will have access to regular gym sessions.

We also run a Sports Twinning project with the Local football Team Newport County Fc. Where prisoners are supported through coaching, classroom team building and fitness training with the Professional team and acquire a certification.

The Charity School of Hard knocks run regular programmes in the area and prisoners that are ROTL eligible are able to enrol on to this course which lasts 6 weeks enabling them to learn life skills, improve fitness, enjoy Rugby sessions and team building sessions.

**A black background with white text

Description automatically generatedA group of logos with different colors

Description automatically generated**

**Mental & Physical**

**How can a referral be made?**

* Prisoner self-referral

**What happens next?**

Appointment for prisoner will be made with the appropriate healthcare professional. These appointments will be delivered by the healthcare orderly. It is important prisoners attend these appointments.

A clipboard with a calendar and pen

Description automatically generated

**SUPPORT – WHO CAN HELP?**

* GP
* Nurses
* Health Care Support Workers
* In-Reach mental health services
* Dental team
* Optician
* Specialist in-reach nurses
* Local authority social services
* Screening services
* Mental Health
* PEIs/Gym

## Release on Temporary License (ROTL) and Home Detention Curfew (HDC)

Release on Temporary License (ROTL) is an opportunity for people in prison to spend time in the community ahead of their release, for instance for a work placement or a home visit. This is an important way of maintaining safe and supportive ties with loved ones as offenders approach their release date.

We work together with our partners to support ROTL visits which allow people to resettle effectively into the community. We ensure that people only go on ROTL when it’s safe for them to do so, and support people in finding and applying for ideal ROTL placements.

Additionally, some people in prison will have the opportunity to apply for Home Detention Curfew (HDC), which allows people to spend some of their prison sentence within their homes using Electronic Monitoring or ‘tagging’.

We work closely with partners to make sure that we support HDC whenever it is safe and appropriate to do so. The Offender Management Unit in each prison works with other staff such as prison and probation officers to support people through the HDC process.

Each prison can tell you more about how they manage ROTL and HDC, including the risk assessment processes we use to ensure everyone involved is safe. You can find their contact details on the back of this document.

There are various types of ROTL:

**R.D.R - (Resettlement Day Release or Town Visit) - Two per Month**

These Licences allow for a nominated family member to collect you and take you to a nominated area or address where you can spend a day with the family and friends. Normally these are for approx. 8 hours. Dependant on your sentence the first town visit may need to be shorter and in the company of an officer who will monitor how you interact with the public. Following on from that.

**R.O.R - (Resettlement Overnight Release) -1 per month**

These licences will allow you to spend up to 4 nights away from the prison initially for two nights / 3 days but then it will be increased to 4 nights / 5 days.

These will be spent at an address nominated by you which will in turn be vetted by police and probation. If you do not have an address to nominate then speak to your Offender manager about the possibility of going to an Approved Premises.

 There are various other license types, but these are the ones that will have the greatest impact on your rebuilding and strengthening familial bonds.

**Accommodation:**

The Welsh Assembly have stated that no prisoner should be released from the Welsh estate without some form of accommodation to be released to. We will work with you and your probation to ensure that you will have a suitable address to go to. We can also liaise with various external agencies and Local authorities to support you and your family. We run weekly sessions with our external agencies where you can book in appointments.

But when you reach your 12-week resettlement window you will be invited to get involved with your release planning. HMP Usk currently runs pre-release meetings each month and invite prisoners who are 12-8-4 weeks from release.

This is to help you to know what support you have available here at HMP USK and to keep you up to date with what’s being done to help your resettlement journey and to keep you and your signification others in the loop.



**How can a referral be made?**

* Pre-release meetings
* Prisoner self-referral via Resettlement Officers
* Prisoner self-referral via the Employment Hub
* Application to POM/COM for CAS-1/2 support

**What happens next?**

An initial assessment is completed covering: the individuals housing history, previous tenancies, breakdown in tenancies and any issues regarding arrears/debt issues. Prisoners are then supported via their POM and referred through Forward Trust for suitable accommodation.

**SIGNPOSTING – WHO CAN HELP?**

* Prison Offender Managers
* Local Authorities
* Approved premises
* BASS/CAS-2 support.
* Shelter
* Prison Link Cymru
* CAP Money management courses
* Homeless Prevention Taskforce
* Probation support
* Forward Trust
* Veteran Support Charities
* Resettlement team/Employment Hub

**HELP**

**What we offer in partnership with our agencies:**

**What needs do we have at HMP Prescoed and how we meet them.**

**“You Said, we did “**



At HMP Prescoed we carry out a needs analysis ever year to ensure our interventions and supports are meeting the needs of the population. We do this by surveying all 260 prisoners within HMP Prescoed to get their feedback.

A black background with different icons

Description automatically generatedWe also as a prison feel it is vital to hear the voice of all people involved in our family engagement and strategy, to achieve this we run a variety of focus groups, forums and now offer a pre-release meeting where we invite all men within their 12-week release window, to have their say in the resettlement process and what support they need for themselves and their families.

**We currently offer:**

* Visits and family Focus group- Quarterly meeting
* Activities focus group- Quarterly meeting.
* Prisoner family Forums and surveys- Quarterly and conducted after our family days.
* Prison Pay and Activities Review- Every 6 months.
* Pre-release meetings- Prisoners are invited at the 12-, 8- and 4-week mark.

**Family initiatives:**

**Visits and family contact for prisoners who struggle to access meaningful connection -**

We now also offer services in conjunction with Invisible Walls such as peer to peer visits, which is a visit experience that prisoners with no outside contact can take part in, by nominating other prisoners to visit with them. Helping promote a wider view on what family can or cannot be, such a community and friendship. We run one of these visits every other month, with prisoners sending application to invisible walls. We also run OPV visits every other month, providing prison visitors to the men who have no connection to the community.

# A computer screen shot of a room Description automatically generatedNeurodiversity Visits

HMP Prescoed has a designated Sensory Room that is accessible to prisoners who have been identified to have a neurodiverse need. The room is available to prisoners throughout the week on a drop-in basis on every day except Wednesday.

Wednesday sessions are designated for prisoners and their children attending on visits and are specifically for prisoners or children who have been identified to have a neurodiverse need. Money for this room has been allocated by a central Neurodiversity Team, for the intended purpose of supporting those with neurodiverse needs.

**Drop in sessions**

Reducing reoffending CMs provide a monthly drop in session between 17:00-20:00hrs. The session is advertised in advance giving all prisoners including the outworkers with any queries the opportunity to discuss with a CM and any queries that they cannot answer the query will be forwarded to the relevant department and when an answer is given the prisoner is contacted and given the information.

# Useful Contacts

**The Offenders’ Families Helpline**

[info@offendersfamilieshelpline.org](mailto:info@offendersfamilieshelpline.org) - Telephone: 0808 808 2003

**Helpline for Prisoners’ Families (run by Pact)**

[helpline@prisonadvice.org.uk](mailto:helpline@prisonadvice.org.uk) - Telephone: 0808 808 3444

**Friends & Families of Prisoners**

[info@ffops.org.uk](mailto:info@ffops.org.uk) – Telephone: 01792 458645

**Assisted prison visits**

Visit <https://www.gov.uk/help-with-prison-visits> - Telephone: 0300 063 2100

**Invisible Walls** - [andrew.payne@g4s.com](mailto:andrew.payne@g4s.com)

**How to contact HMP Prescoed:**

**By phone:**

HMP/YOI Prescoed Switchboard 01291 675000

HMP/YOI Prescoed Gate 01291 675131

**By post:**

HMP /YOI Prescoed

Coed – Y – Paen

Pontypool

NP4 0TB



**Potential Plans for The Future**

* Man-Up Charity
* Re-introduction of ‘Fireman for the day’
* Prisoner Visits forums

**Staffing Structure**

|  |  |
| --- | --- |
| Job title | **Family and Significant Other Lead**  **HORR Rob Grimes** |
| Department/Section | **Reducing Re-Offending Department** |
| Summary | The Job holder will be responsible for overseeing the Family and Significant other provision across HMP Usk & Prescoed |
| Key tasks | * Be the single point of contact for and oversight of the establishments Family Offer * To establish and maintain partnership working with the local family service provider-Invisible Walls Community Interest Company. * Ensure both establishments FaSO Strategy is fit for purpose * Be the local lead for completion of the FaSO performance measure * Complete the contract management for family service providers * Provide guidance and support to the resettlement managers across both establishments. * Lead a team of managers across both sites to deliver an effective FaSO service. |
| Key results/objectives | * Ensure Hmp Usk and Prescoed delivers a family provision in line with the Strengthening Prisoners Family Ties Policy Framework. * Provide real opportunities for prisoners to maintain and build contact with FaSO’s. * Work with partners to enhance delivery * Ensure G4S deliver the service as specified in the FaSO contract. |
| Responsible for staff | * Resettlement Custodial Managers |
| Reporting to…  (name and title of line manager) | Governor Rob Denman |

|  |
| --- |
| Job Description  FaSO Provision Champion |

|  |
| --- |
| Assist/Chair all local FaSO meetings and Manage FaSO Strategy |
| Assist in the Chair the Family Sub-committee meeting |
| Provide assurance to Reducing Reoffending Governor of HMP Prescoed to show that we are meeting all performance Targets/Measures. |
| Ensure that areas that have been Implemented into the action plans when appropriate to support the FaSO provision are completed. |
| Represent HMP Prescoed at Regional FaSO meetings if required |
| Work alongside and direct the family service provider contract management |
| Represent HMP Prescoed at meetings with Family Service Provider. – (HoF or Activities CM) |